TASER® X26C™ Conducted Electrical Weapon

Operating Manual

IMPORTANT SAFETY INSTRUCTIONS

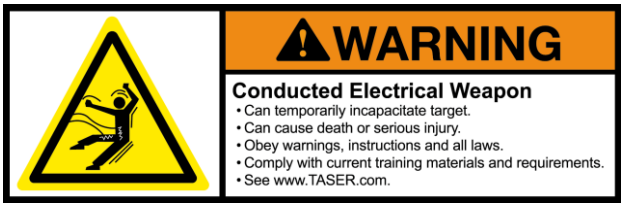
Read all current warnings and instructions. Save these instructions. For the most current safety and product instructions, go to www.TASER.com.

Table of Contents

Chapter 1: Warnings

Important Safety and Health Information

These safety warnings are for your protection as well as the safety of others. Disregarding this information could result in death or serious injury.

<table>
<tr><th colspan="2">⚠ WARNING</th></tr>
<tr><td colspan="2"> 
</td></tr>
<tr><td>  </td><td>Read and Obey
Significant differences exist between different TASER® CEW models. Do not use or attempt to use any CEW model unless you have read, understood, and are following all current instructions, warnings, and relevant TASER training materials before using TASER CEWs. Failure to do so could increase the risk of death or serious injury to the user or others.</td></tr>
<tr><td>  </td><td>Obey Applicable Laws
Use of CEWs must be legally justified and comply with applicable federal, state, and local laws and regulations.</td></tr>
<tr><td>  </td><td>Store In A Secure Location
CEWs and cartridges are weapons and as with any weapon follow safe weapon-handling practices and store your CEW securely. Store CEWs, cartridges, and accessories in secure locations inaccessible to children and other unauthorized persons to prevent inappropriate access or use. CEWs and cartridges are weapons and are not toys.</td></tr>
</table>

The most current warnings are online at www.TASER.com.

Chapter 2: Ownership

Do not point the CEW at any law enforcement officer or do anything that would cause law enforcement officers to feel threatened by your use of the CEW. Because the TASER CEW is able to incapacitate a person, law enforcement officers may be justified to use lethal force to protect themselves.

Do not give a TASER CEW away as a gift or sell it without completing the transfer notice at www.TASER.com. For more information, see the *Legality* section of this manual.

Taking a TASER brand CEW out of the United States (U.S.) without the proper export license is prohibited by U.S. law (similar prohibitions may exist in other countries too).

DO NOT carry a TASER CEW, battery pack, or cartridge on a commercial aircraft. According to the 2012 IATA Dangerous Goods Regulations for commercial airplanes, TASER CEWs, battery packs, and cartridges ARE NOT ALLOWED on your person, in your carry-on baggage, or in your checked baggage aboard commercial aircraft.

It is recommended that you carry the X26C CEW only in a manufacturer approved holster or carrying case. Do not carry TASER cartridges in your pockets as they can be fired by electrostatic discharge (static electricity).

Chapter 3: General Information

What Is the TASER X26C CEW?

The TASER X26C CEW is a software upgradable weapon manufactured by TASER International, Inc. TASER-brand CEWs are designed to use propelled wires or direct contact to conduct energy to affect the sensory and motor functions of the nervous system. The X26C CEW includes a LASER sight to aid in aiming.

The X26C CEW uses a replaceable cartridge containing compressed nitrogen to deploy two small probes that are attached to the TASER cartridge by insulated conductive wires with a maximum length of 15 feet (4.6 m). The X26C CEW transmits electrical pulses along the wires and into the body affecting the sensory and motor functions of the peripheral nervous system.

The X26C CEW has an estimated useful life of 5 years.

Neuro Muscular Incapacitation (NMI)

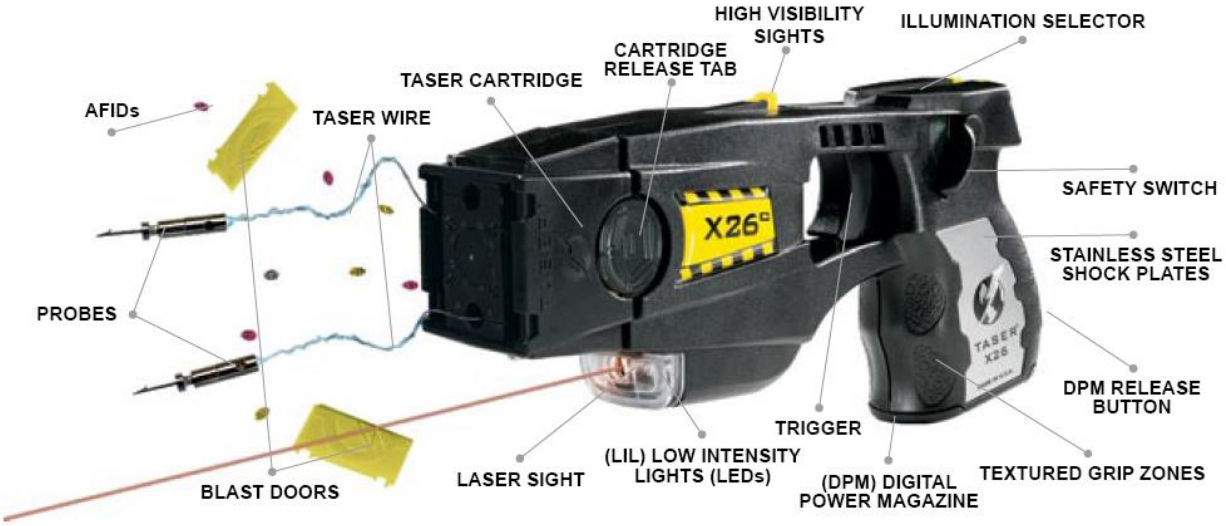
TASER technology is designed to use electrical impulses similar to those in your body's nervous system to cause stimulation that affects the sensory and motor nerves. NMI occurs when a CEW is able to cause involuntary stimulation of both the sensory nerves and the motor nerves to render an attacker temporarily unable to control movement. It is not dependent on pain and can be effective on attackers with a high level of pain tolerance. Previous generations of stun guns primarily affected the sensory nerves only, resulting in pain compliance. An attacker with a very high tolerance to pain (e.g., a drug abuser, person in serious psychological distress, or a trained, focused fighter) may not be affected by the pain or might be able to fight through the pain of a traditional stun gun.

A CEW may cause NMI if probes are within sufficient proximity to complete a circuit, the probes have a sufficient spread, and an adequate circuit is completed and maintained.

Basic X26C Electrical Theory

- Electricity must be able to flow between the probes or the electrodes to deliver an electrical charge and will generally follow the path of least resistance.
- The greater the spread between the probes on the target, generally the greater the NMI effectiveness.
- Electricity will generally not pass to others in contact with the attacker unless contact is made directly between or on the probes or the wires are touched.
- Exposure to water will not increase the power to the attacker (the delivered electrical charge is fixed inside the CEW, and will not increase significantly even with environmental changes).
- Medical studies have found that modern pacemakers and implanted cardiac defibrillators withstand external electrical defibrillators at least many orders of magnitude stronger than the TASER CEW conducted energy pulses.

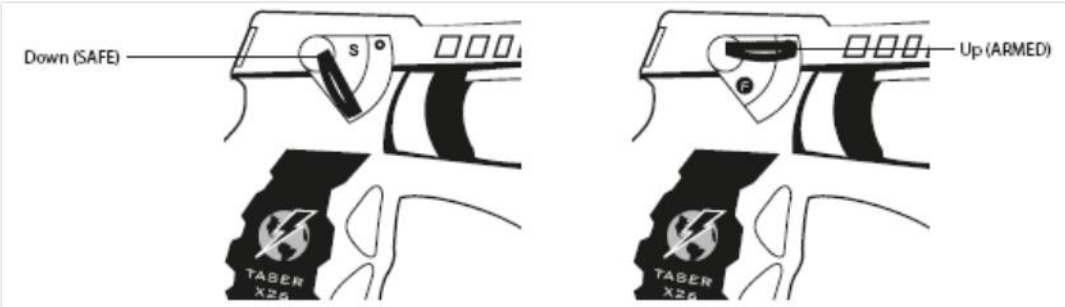
Chapter 4: TASER X26C CEW and Cartridge Features



Safety Switch

Ambidextrous safety switch can be operated from either side of the CEW.

- Safety switch down (SAFE).
- Safety switch up (ARMED) and ready to deploy.
- Do not block the safety switch on one side of the CEW while attempting to move it on the other side. This can break the safety switch and disable the CEW.
- If the X26C CEW's safety switch is left in the up (ARMED) position for more than 20 minutes, the system will shut down to preserve battery life.
- To re-arm the CEW, shift the safety switch to the down (SAFE) position, then back to the up (ARMED) position.

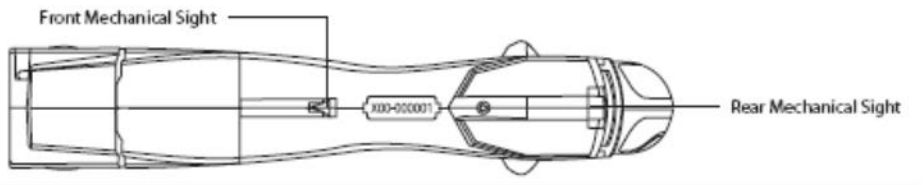


LASER

The X26C CEW has a LASER sight to aid in aiming.

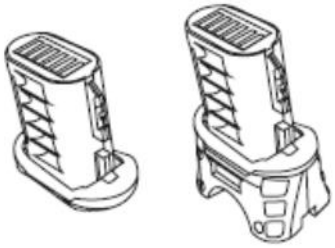
High Visibility Sights

The mechanical sights on the X26C CEW provide manual aiming of the X26C CEW. The mechanical sights are set to coincide with a top probe's trajectory at a 15-foot distance.



Battery Pack

The Digital Power Magazine (DPM) is much more than just a power supply system (battery) for the X26C CEW. In addition to the lithium energy cells that power the X26C CEW, the DPM also contains an onboard memory chip that maintains a record of the remaining power level in the battery. The eXtended Digital Power Magazine (XDPM) has all the same features as the DPM, plus a holder for a spare TASER cartridge.



The X26C CEW keeps track of how the various features of the weapon are affecting the energy cell life and updates the memory in the DPM battery pack accordingly. The battery percentage indicated on the Central Information Display is a calculated value and not a direct reading of the battery charge.

Do not store the battery pack anywhere that the gold contacts on the top of the DPM may touch metal objects. If the battery pack is short-circuited, the battery reading on the CID will be incorrect.

The X26C CEW must be stored with a charged battery pack inserted at all times. If the battery pack is left out for an extended period of time, or if the battery pack is expended, the software in the X26C CEW may be damaged resulting in possible failure of the CEW and the date/time may reset.

The battery has enough power for approximately 150 10-second discharges depending on temperature, environment, and other factors. The battery will deplete faster in colder weather than in warm weather.

Changing the DPM Battery Pack

The unit is shipped with the battery pack pre-installed. To replace the DPM:

1 Point the CEW in a safe direction.

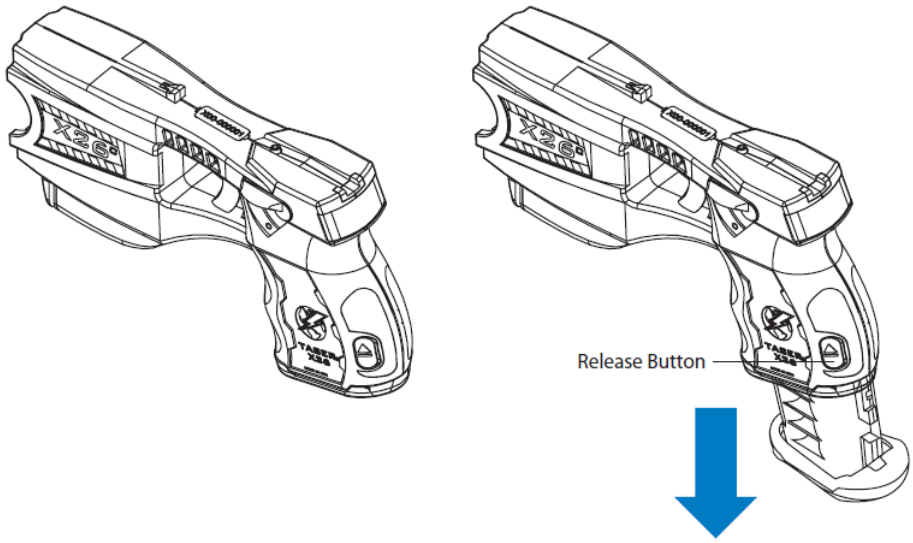
2 Ensure the safety switch is in the down (SAFE) position.

Never attempt to remove the battery pack when the safety switch is in the up (ARMED) position.

3 Safely remove the TASER cartridge (do not place any body parts in front of the cartridge). See the *Unloading* section in this manual for more information.

4 To unload the battery pack, depress the release button and remove the battery pack from the handle of the CEW.

5 Wait approximately 5 seconds, and then install the new battery pack. Ensure that the battery is fully inserted into the X26 CEW. Apply sufficient force to compress the foam gasket and allow the battery pack to seat fully. Verify that the release button pops out from the recessed position with an audible click. Failure to do so could result in a damaged X26 CEW or a loss of power during a deployment. When the battery pack is installed, the X26 CEW will cycle through the boot-up sequence (see the *X26C Status Data* section in this manual).



Central Information Display (CID)

The CID is a two-digit display on the back of the X26C CEW that provides the following information:

Battery Pack Power Level

When the safety switch is up (ARMED), the CID will display the percentage of BATTERY PACK power remaining. This indication will last for 5 seconds. After 5 seconds, the CID will display two dots to indicate the CEW remains armed.

Trigger Switch and Spark Duration: 10-Second Count Down to "0"

Unlike a firearm trigger, the X26C trigger is a momentary electrical switch. The trigger is operational only when the safety switch is in the up (ARMED) position.

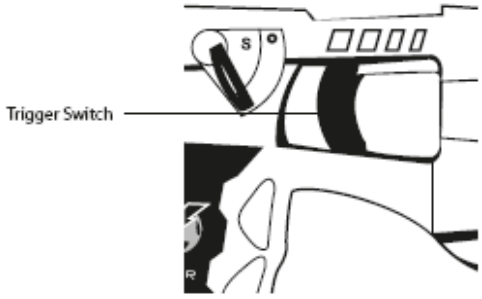
When the X26C CEW is deployed, it delivers an approximately 10-second Shaped Pulse™ energy burst of short-duration electrical impulses. The CID displays a countdown from 10 to 0 indicating how many seconds remain in the current burst. (The number 0 may be represented by 4 vertical lines instead of a number.) The burst can be stopped at any time by shifting the safety switch to the down (SAFE) position.

Pulling the trigger two more times during the burst cycle will increase the total electrical discharge cycle time to approximately 30 seconds.

Continually holding the trigger will result in continuous discharge until the trigger switch is released or the battery pack is depleted—whichever happens first.

See the *Using the TASER X26C CEW* section for more information.

In the event of an accidental discharge, immediately shift the safety switch to the down (SAFE) position to stop the discharge cycle.



X26C Status Data

When a battery pack is inserted in the X26C CEW, the CEW will enter a “boot-up” sequence and display a series of numbers related to diagnostic information. If you see the letter E with a number after it, contact TASER customer service.

Illumination Selector (LASER and LED Flashlights)

You can select from four modes of illumination when using the X26C CEW.

LF - LASER and flashlight both illuminate

LO - LASER only will illuminate

OF - Only flashlight will illuminate

OO - Neither the LASER nor the flashlight will illuminate and the CID display is dimmed

To change the LASER and/or flashlight illumination setting:

1 Point the CEW in a safe direction.

2 Ensure the safety switch is in the down (SAFE) position.

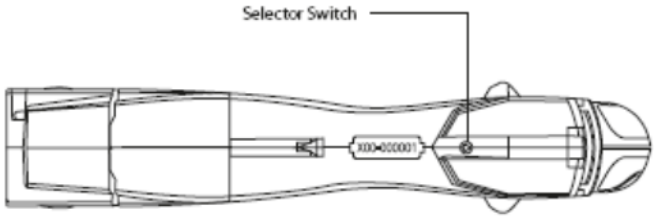
Note: The illumination selector is disabled if the safety switch is in the up (ARMED) position.

3 Safely remove the TASER cartridge (do not place any body parts in front of the cartridge). See the *Unloading* section in this manual for more information.

4 Press and hold the Illumination Selector for approximately 1 second until the CID display illuminates.

5 Press and release the Illumination Selector to toggle through the four available settings until the desired setting is designated on the CID. Stop when the desired setting is displayed.

Note: Using pens or paper clips to attempt to press the Illumination Selector may damage it. Only use your finger to press the Illumination Selector.



The selected mode displays for 5 seconds, and will be the default mode the next time the safety switch is moved to the up (ARMED) position.

Electrodes

The front of the X26C CEW has two metal electrodes. These electrodes direct the charge to the electrodes on the cartridge to initiate deployment of the probes. In addition, the electrodes provide the ability to use the X26C CEW in a “drive-stun” mode as a traditional stun gun-type CEW.

Soft Body Holster

The X26C CEW ships with a soft body holster that conveniently stores the CEW on the belt or in a purse. Do not apply pressure to the sides of the soft body holster while drawing the CEW. This could release the cartridge from the CEW.

INCORRECT

CORRECT

Chapter 5: Cartridges and CEW Operation

Remove the Shipping Cover from the Cartridge

Cartridges are shipped with a shipping cover in place. Carefully remove these covers before attempting to load a cartridge into the X26C CEW. Be careful to not allow any body part to be in front of the cartridge. Static electricity can discharge a cartridge, and injuries have occurred. A cartridge cannot be loaded into the CEW with the cover in place. Once the cartridge cover is removed, it can be disposed of.

1 Before removing the covers, make sure the front of the cartridge does not point at any body part or at anyone else.

2 Carefully place the cartridge with the cover face down (blast door down) onto a stable/solid surface; e.g., a table.

3 Place your thumbs onto the sides of the cartridge where the wedges/electrodes are located and place your index and middle fingers onto the locking portions of the cover.

4 Push in with your thumbs and pull outward with your fingers. The cartridge will pop upward, releasing it from the cover.

Note: The cartridge may pop upward quickly when the pressure is released from the locking portions of the cover.

Avoiding Unintentional Discharge

Never attempt to open or modify a TASER cartridge. Tampering with a live TASER cartridge could cause it to fire or malfunction (which may result in serious injury).

Handle all TASER cartridges with care. Probes may deploy unexpectedly if exposed to physical shock or static electricity.

Additionally, the firing sequence for all TASER cartridges is designed to be initiated by an electrostatic discharge delivered by the TASER CEW. This is an important design and functional element for the X26C CEW and cartridge. However, an electrostatic discharge can come from many sources such as rubbing cloth (i.e., a jacket liner) across a cartridge in an environment known to create static shocks. When an electrostatic discharge, regardless of the source, contacts the front of a TASER cartridge, it is possible for the cartridge to discharge (and even to discharge when not inserted into the CEW). Therefore, avoid contact between static electricity and the TASER cartridge because static electricity can cause unexpected discharge.

Occasionally, cartridge blast doors will be knocked off the front of a cartridge. Because those cartridges cannot be relied upon to discharge, TASER International recommends disposing of these cartridges. TASER CEW operators should not attempt to fire a cartridge with no blast doors on it unless they are facing an immediate threat and do not have the time or option to reload a fresh cartridge. Attempting to deploy a cartridge with no blast doors could result in a charge being created and held in the wires. Any

conductive material that comes into contact with the front of the cartridge, even after the cycle has ended, could draw the charge to the ignition pin and deploy the probes.

Protective Anti-Felon Identification (AFID) Tags

Every time a TASER cartridge is deployed, approximately 20–28 small confetti-like AFID tags are ejected. Each AFID tag is printed with the serial number of the cartridge.

Loading and Unloading the TASER Cartridges

Never place your hands, fingers, or any part of your body in front of the cartridge. *This is especially important when loading or unloading the cartridge.* Serious injury could result. When loading and unloading, always hold the cartridge on the sides or top.

Loading

1 Point the CEW in a safe direction.

2 Ensure that the safety switch is in the down (SAFE) position.

3 Ensure that the shipping cover is removed from the cartridge.

4 Keeping your hand away from the blast doors, place the cartridge (with the cartridge cover removed) into the front of the CEW until an audible click is heard.

5 Verify that the cartridge is secure by gently pulling on the sides of the cartridge.

Unloading

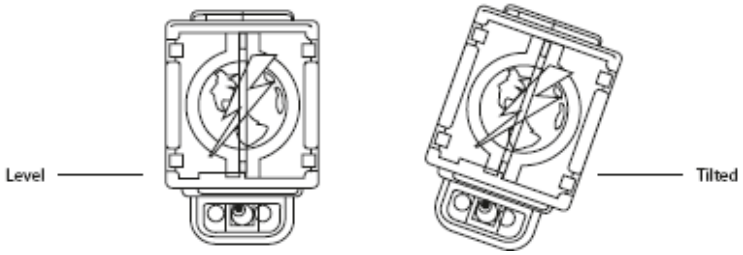
1 Point the CEW in a safe direction.

2 Ensure that the safety switch is in the down (SAFE) position.

3 Keeping your hands and other body parts away from the blast doors, carefully depress the tabs on the sides of the cartridge and remove.

The TASER cartridges for the X26C CEW are specifically designed so there is no “up” or “down” position – enabling you to quickly reload one in a stressful situation without worrying about putting it in upside down.

Aiming and Probe Placement for Self-Defense



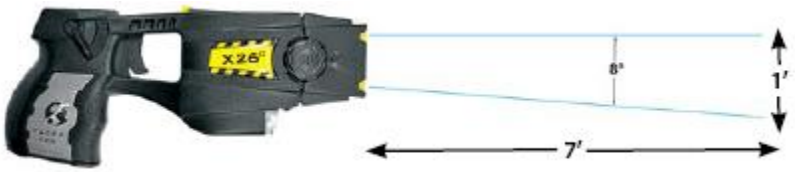
For most deployments, hold the CEW level. Do not tilt the CEW unless it is necessary to do so to align the CEW with the attacker.

Normally, aim the LASER at one of the large muscle groups (center of mass) such as the torso or thigh areas, etc.

Avoid head, face, throat, or groin exposure, unless your safety or the situation dictates otherwise.

The top probe is designed to impact the target near the LASER beam but exact placement can vary depending on numerous factors including, but not limited to the distance between the CEW and the target, and environmental factors.

The bottom probe impacts at an 8-degree angle from the top probe. This results in a spread of approximately 1′ (0.3 m) for every 7′ (2.1 m) of distance from the target. Greater probe spread generally increases effectiveness.



Be sure not to fire at an attacker who is over 15 feet or 4.6 meters away (measure 15 feet or 4.6 meters to see how far this is – it will probably be further than you think). If you do deploy at someone more than 15 feet or 4.6 meters away, the probes will not have sufficient wire to reach them.

Using the TASER X26C CEW

The X26C CEW is a serious, state-of-the-art defensive weapon and should be treated accordingly. Although the CEW is designed to be as nonviolent as possible in stopping a combatant, its use can result in injuries, including but not limited to a probe embedded in an eye or secondary injuries related to falling.

For a full list of warnings, see www.TASER.com.

The CEW is to be used only for lawful purposes, including lawful self-defense or in the defense of others. Check your state and local laws for applicable regulations.

Depending on local and state laws, the X26C CEW may be kept in the house for home protection, or carried in a car, purse, or backpack for personal protection when away from home. Be sure to research your local laws prior to possessing, using, or transporting the CEW (including the transporting of the CEW across state lines, where laws may vary). For a list of known laws related to CEWs, go to www.TASER.com.

A CEW is not a substitute for other preventive self-protection actions such as ensuring doors are locked, and parking in well-lighted areas.

Deployment Instructions for Self-Defense

1 Remove the X26C CEW from the holster and ensure that the cartridge is installed.

2 If a person approaches in a suspicious or threatening manner, shift the safety switch to the up (ARMED) position.

3 Aim the LASER beam at the attacker's body.

4 Shout verbal commands to "get away," if feasible. It is possible that the person will flee based on the noise and LASER.

5 If you determine that you need to deploy the X26C CEW in self-defense, ensure that you are within 15 feet (4.6 meters) of the attacker.

6 Pull the trigger three times to ensure a full 30-second cycle.

7 Set the X26C CEW down and immediately seek safety. This may include re-entering a safe building, entering your car and driving away, etc.

8 As soon as it is safe to do so, call 911 and report the specific location of the threat.

9 Do not hesitate to place the X26C CEW on the ground and leave it at the scene of the attempted assault. Remember, it is important that you get to safety quickly. Send a copy of the police report to TASER International and we will replace the CEW at no charge if the CEW is not recovered. See www.TASER.com for more information on the replacement guarantee. (The replacement guarantee is available in the U.S. only.)

What If I Miss?

The LASER sight is an extremely valuable aid for proper aiming. However, there is always the chance for a missed shot, especially in a dynamic, stressful situation, and you must be prepared to take alternative actions to protect yourself in case of a missed shot or reduced effectiveness. In the event that you shoot

and miss, you can also use your X26C CEW as a direct contact stun device, which is designed for pain compliance.

"Silence Is Golden"

The TASER CEW's electrical current is relatively quiet when both probes make direct contact with a human or animal and an electrical circuit is completed and maintained. In contrast, an open circuit or some practice conductive targets produce a loud sound when used because the energy is arcing in the air or across the X26C CEW's fixed electrodes.

If the electrical current is loud during field deployment and the attacker is not reacting as expected, the current may be shorting out and may not be effective. Deploy a second cartridge or consider other options in this situation.

Potential Causes of Reduced or No Effectiveness

- **Loose or Thick Clothing.** If the probes lodge in clothing and are too far away from the attacker, CEW effectiveness is reduced and can be eliminated.
- **Miss or Single Probe Hit.** The electrical current must pass between the 2 probes in a completed and maintained circuit. If 1 probe misses, a second cartridge may be deployed. Using the X26C CEW in the drive-stun mode as described below may also complete the circuit between the single probe and the CEW electrode.
- **Low Nerve or Muscle Mass.** If the probes impact in an area where there is very little muscle mass (e.g., the side of the rib cage), the effectiveness can be significantly diminished.
- **Limited Probe Spread.** Small probe spreads (including drive-stun) result in little or no effect from NMI and become primarily a pain compliance option.
- **Wires Break.** If a wire breaks (e.g., during a struggle), the current will not flow to the probes. Drive-stun may still be available.

Drive-Stun Backup

Drive-stun capability is available with an expended cartridge attached or without a TASER cartridge installed. The drive-stun mode generally becomes primarily a pain compliance option. Probe deployment is usually considered more desirable if incapacitation is the desired objective, even at close range.

When using the drive-stun, push (drive) the front of the X26C CEW firmly against the body of the attacker. Simply "touching" the X26C CEW against the attacker is not sufficient. The attacker is likely to recoil and try to get away from the stun electrodes.

Chapter 6: X26C Maintenance and Care

Function Test

A function test should be conducted once every 30–60 days.

The reasons for the function test include:

- To verify the X26C CEW is working.
- To verify that the DPM/XDPM battery is in good condition.

1 Ensure that the safety switch is in the down (SAFE) position.

2 Safely remove the TASER cartridge. See the *Unloading* section in this manual for more information.

3 Point the CEW in a safe direction (such as the floor) and ensure that your fingers and no part of your body are in front of the CEW.

4 Shift the safety switch to the up (ARMED) position.

5 Press the trigger and confirm sparking across the electrodes at a rapid rate. You do not need to function test the CEW for the full 10 seconds.

6 Shift the safety switch to the down (SAFE) position.

General Concepts

The X26C CEW product is a sensitive electronic piece of equipment, and should be handled with care. Avoid dropping an X26C CEW. Do not use an X26C CEW that has a cracked handle.

- Check the battery pack regularly. Replace the battery pack when the battery percentage reaches 20%.

  Note: The X26C CEW must be stored with the charged battery pack inserted at all times. Failure to do so may result in loss of time and date settings, software corruption, and/or CEW failure. If the battery pack is left out for more than 4 hours, the software in the CEW may be damaged and the date/time will be reset. Refer to the online troubleshooting guide at www.TASER.com.

- Check the expiration of TASER cartridges (the 5-year expiration is listed on the base of the cartridge). Do not use an expired TASER cartridge.
- Secure the X26C CEW in a protective holster when not in use.
- Avoid exposing the X26C to excessive moisture or water.
- See the troubleshooting guide at www.TASER.com for additional instructions.

Changing the Battery Pack

The unit is shipped with the battery pack pre-installed. To change the battery pack:

1 Shift the safety switch to the down (SAFE) position.

2 Safely remove the cartridge.

3 To remove the battery pack, depress the release button and remove the battery pack from the handle of the CEW.

4 Wait approximately 5 seconds, and then install the new battery pack. Ensure that the battery pack is fully inserted into the X26C CEW. Apply sufficient force to compress the foam gasket and allow the battery pack to seat fully in the X26C CEW. Verify that the release button pops out from the recessed

position with an audible click. Failure to do so could result in a damaged X26C CEW or a loss of power during a deployment. When the battery pack is installed, the X26C CEW will cycle through the boot-up sequence.

Chapter 7: Additional Items

TASER Online Troubleshooting Guide

A troubleshooting guide is available by visiting the TASER website at www.TASER.com. If you need product support on accessories or have any other questions, please contact customer service at:

U.S.: 1.800.978.2737 or 1.480.905.2000

International: +1.800.978.2737 or +1.480.905.2000

If the TASER CEW has been exposed to bodily fluids or other biohazards, please contact the customer service department at +1.800.978.2737 or +1.480.905.2000 for specific instructions BEFORE returning the weapon.

Legality

The BATFE has classified our TASER CEWs as non-firearms because they use compressed gas, rather than explosives to launch the projectiles. Because CEWs are not firearms, they may be carried without a permit in certain jurisdictions (check state and local laws for permit requirements in your area). The TASER CEW is restricted from possession by citizen users in the following states: Hawaii, Massachusetts, New Jersey, New York, Rhode Island, Washington DC, and certain cities and counties. Check our website at www.TASER.com for a list of known state and local laws concerning TASER CEWs. Because state and local laws may change, be sure to research the applicable laws in your area prior to using, possessing or transporting the CEW.

Warranty

TASER's current product warranties are available on www.TASER.com.

Warnings

TASER's current product warnings are available on www.TASER.com.

Lifetime Replacement Guarantee

When an X26C CEW is used in self-defense, the CEW may be deployed and left behind providing the purchaser a window of opportunity to get to safety and call law enforcement. TASER International will replace the TASER X26C, free of charge, with the same product or a like product, at TASER International's option, if the purchaser provides, within 1 year following the event, the following information to TASER International, 17800 North 85th Street, Scottsdale, Arizona 85255 Attn: Customer Service:

- a copy of the official police report documenting the incident and the loss of the product;
- proof of purchase of the product (receipt, purchase order, or invoice);
- check or a credit authorization for the shipping and handling fees; and
- purchaser's name, physical address (no PO Boxes allowed), and phone number of where to send the replaced item.

Purchaser is responsible for any expedited shipping or handling costs for the replacement CEW. A replacement product assumes the remaining warranty of the original product or 90 days from the date of replacement, whichever provides longer coverage to the purchaser.

TASER International's Lifetime Replacement Guarantee is not available or applicable: (a) on any international (non-United States) sales or uses of TASER Citizen Products; or (b) to any Purchaser who uses the CEW for a commercial purpose.